

# LAPTOP WALL CHARGER RECALL

**APA95AU-50, 45W USB-C PD3.0  
LAPTOP WALL CHARGER**



## **APA95AU-50, 45W USB-C PD3.0 LAPTOP WALL CHARGER**

Important safety information if you have purchased a Targus APA95AU-50 Laptop Wall Charger in Australia or NZ. Each unit is supplied with an Australian/NZ AC plug head.



### **What is the issue?**

Targus has become aware that, when unplugging the charger from the power socket, there is a potential on some units for the faceplate to separate from the body of the AC plug head, exposing live parts, presenting a risk of electric shock.



### **What is the hazard?**

Currently available information indicates that the risk may arise if the user attempts to unplug the unit from a power source while the power source is still switched on. The safety of end-users of our products is of paramount importance to Targus, and so as a matter of abundant caution we are undertaking a product recall of the APA95AU-50 in Australia and NZ.

## **WHAT SHOULD YOU DO?**

- Do NOT attempt to unplug your APA95AU-50 charger without SWITCHING OFF the power to the charger at the power source;
- If you are not certain that the power has been switched off, seek qualified help to confirm the power is off and to remove the charger safely; and
- Contact Targus Australia Pty at [anz.apa95@targus.com](mailto:anz.apa95@targus.com) or 1800 641 645 (AU) 0800 633 222 (NZ) to arrange for a free replacement for your APA95AU-50 (or refund if a replacement is not available).

**Targus sincerely regrets any inconvenience  
caused to the users of our products.**

All enquiries in relation to this product recall should be directed to Targus Australia Customer Service on:

1800 641 645 (AU)  
0800 633 222 (NZ)

[anz.apa95@targus.com](mailto:anz.apa95@targus.com)

## ELECTRICAL SAFETY RECALL



**Targus APA95AU-50, 45W USB-C PD3.0 Laptop Wall Charger  
Sold in Australia from 4 December 2017 to 22 February 2019**

**Product:** APA95AU-50, 45W USB-C PD3.0 Laptop Wall Charger.

**Defect:** There is potential on some units for the faceplate to separate from the body of the AC plug head and expose live parts.

**Hazard:** Risk of electric shock.

**What to do:** **Do not** attempt to unplug the charger without switching off the power at the power source. **Do** switch off the power to the charger before attempting to remove it from any socket outlets. If you are not certain that the power has been switched off, seek qualified help to confirm the power is off and to remove the charger safely. **Contact Targus Australia Pty Ltd** at [anz.apa95@targus.com](mailto:anz.apa95@targus.com) or 1800 641 645 to arrange a free replacement (or refund if replacement is not available).

**Contact details:** For more information about the recall, consumers are invited to contact Targus Australia Customer Service at [anz.apa95@targus.com](mailto:anz.apa95@targus.com) or 1800 641 645.

See [www.productsafety.gov.au](http://www.productsafety.gov.au) for  
Australian product recall information.

## ELECTRICAL SAFETY RECALL



**Targus Laptop Wall Charger (APA95AU-50, 45W USB-C PD3.0)**  
**Sold in New Zealand from December 2017 to February 2019**

**Hazard:** The faceplate can separate from the body of the AC plug and expose live parts posing a **risk of electric shock**.

**What to do:** **Do not** attempt to unplug the charger without switching off the power at the power source.

Make sure you switch off the power at the outlet before attempting to remove the charger from any socket outlets.

**Contact Targus Australia Pty Ltd** at [anz.apa95@targus.com](mailto:anz.apa95@targus.com) or 0800 633 222 to arrange a free replacement (or refund if replacement is not available).

**Contact details:** For more information about the recall, consumers are invited to contact Targus Australia Customer Service at [anz.apa95@targus.com](mailto:anz.apa95@targus.com) or 0800 633 222.

See [www.recalls.govt.nz](http://www.recalls.govt.nz) for other  
New Zealand product recall.